

## MEDIA RELEASE

Thursday 10 April, 2025

## Skytrax names Adelaide as best regional airport in Australia & Pacific region

Adelaide Airport has been voted Best Regional Airport in the Australia & Pacific region at the prestigious Skytrax World Airport Awards announced in Madrid overnight.

It is the third time in four years Adelaide Airport has received the award, having also been successful in 2022 and 2024. It was also named 'cleanest airport' in the Australia & Pacific region. Other airports shortlisted in the region were Christchurch and Gold Coast.

Regional airports are defined by Skytrax as those which primarily serve domestic and a smaller number of intercontinental routes (ie not a global hub) but can still handle millions of passengers per year.

The award puts Adelaide in company with other regional winners around the globe this year including airports in New York (La Guardia), Nagoya and Durban.

Adelaide Airport Managing Director, Brenton Cox, said: "We're excited to again receive this global award and it is a testament to the hard work of our team and our stakeholders who have supported us over the past year.

"Our passenger numbers have now exceeded pre-pandemic levels and we're in the middle of our busiest week on record.

"We're also embarking on \$600 million in infrastructure works to further improve our terminal and other facilities to help ensure a seamless journey for our customers. Upcoming improvements include more check-in space, more gates and improved security systems for passenger and baggage screening for the safety and security of our customers.

"In the past week alone, we've announced two new international airlines, with United Airlines to fly from San Francisco in December and Indonesia AirAsia to start a new Bali service in June."

The Skytrax World Airport Awards are based on the World Airport Survey questionnaires completed by more than 100 nationalities of airport customers during the eight-month survey period.

The survey evaluated the customer experience across airport service and product key performance indicators - from check in, arrivals, transfers, shopping, security / immigration through to departure at the gate.