



## MEDIA RELEASE

Thursday 18 April, 2024

### **Skytrax names Adelaide as best regional airport in Australia Pacific region**

Adelaide Airport has been voted Best Regional Airport in the Australia & Pacific region at the prestigious Skytrax World Airport Awards announced in Frankfurt overnight.

It is the second time in three years Adelaide Airport has received the award, having also been successful in 2022.

Regional airports are defined by Skytrax as those which primarily serve domestic and a smaller number of intercontinental routes (ie not a global hub) but can still handle millions of passengers per year.

The award puts Adelaide in company with other regional winners around the globe this year including airports in Nagoya, Houston and Paris.

Adelaide Airport Managing Director, Brenton Cox, said: "This is a wonderful result for our staff and everyone who works at Adelaide Airport. To all of our team I say thank you and congratulations on making this award possible.

"Adelaide Airport has now fully recovered from the pandemic and we have achieved record passenger numbers in the financial year to date.

"The terminal looks great after our recent expansion with our retail space fully leased and the increased space for international arrivals and departures creating a smoother journey for our customers.

"We take our customers' regular feedback into account when deciding how we can further improve our terminal and facilities, and that feedback is playing a role in prioritising work for our current \$1 billion capital program."

The Skytrax World Airport Awards are based on the World Airport Survey questionnaires completed by more than 100 nationalities of airport customers during the eight-month survey period.

The survey evaluated the customer experience across airport service and product key performance indicators - from check in, arrivals, transfers, shopping, security / immigration through to departure at the gate.