# Terminal Expansion Update

Issue 08 / December 2020

# **TEx Project continues to take off!**



### Latest update

- The retail concourse and northern gates re-opened on 4<sup>th</sup> December after a long term closure due to COVID-19.
- The new International Departures pathway opened on 8<sup>th</sup> December, greatly improving the outbound journey and customer experience. More information can be found in our Media Centre.
- Construction and refurbishment works continue throughout the terminal to complete international arrivals areas and new forecourt areas. For the most up-to-date information, go to <a href="https://www.adelaideairport.com.au/corporate/about-us/projects/terminal-expansion-project/">https://www.adelaideairport.com.au/corporate/about-us/projects/terminal-expansion-project/</a>.
- Retailers have been significantly affected due to COVID-19, however the majority of our stores are now open. More details can be found at <u>Retail</u> <u>News.</u>

### **Current customer impact**

- Some terminal amenities remain closed due to the current reduced flight operations.
- Noise generated by construction activity may be heard in close proximity to work zones inside and outside the terminal.
- Expect some changes to customer experience and retail offerings.
- Check in and boarding times for essential travellers are as recommended by your airline.
- COVID-19 safety measures are in place throughout the terminal including social distancing in queues, reduced seating and sanitisation stations.



### **Construction Facts**

- Average work force maintained throughoout 2020 was 160 workers with 125 workers on site leading into Christmas. Average number of man hours of 825,710 for 2020
- 1200 cubic metres of additional concrete poured

### **Project Milestones**

- Significant advances in project works across all levels in the last 6 months Jun Dec 2020
- Façade now complete
- Completion and handover of several areas within the terminal, including;
  - Border Agency L01 offices
  - Northern concourse
  - L02 retail areas
  - New undercroft access pathway for L01 tenants
  - Temporary inspection area in International Arrivals
  - L01 International Departures areas



New northern forecourt construction





International Departures



Northern Concourse is now open



## **Project Fast Facts**

- Expanded duty free precinct for international arrivals and departures
- More than 80 per cent increase in retail and dining precinct
- Expansion of international arrivals and departures immigration processing and security screening space
- Improved family facilities
- Gate 18 now a dedicated international departures gate
- Second international baggage belt
- New common user lounge for international departures
- Virgin Australia lounge relocated and expanded
- Workforce reaching 200 people at peak construction
- Additional 630 direct and indirect jobs due to retail expansion

