



Adelaide Airport Consultative Committee

Location: Adelaide Airport Management Centre, Coorong Room

Date: 21 May 2026

Time: 9:00 am

1. Welcome

The Chair opened the meeting at 9.00am and welcomed those present acknowledging the traditional custodians and then proceeded with the business set out in the agenda.

Present	Company/Organisation
Brenton BURMAN – Chair	Independent Chair
Damien ANDERSON	Department for Infrastructure and Transport (DIT)
Kate BALDOCK	Adelaide Airport Limited (AAL)
Tim GILL	Airservices Australia (ASA)
Jordon BRIDGE	Airservices Australia (ASA)
Brenton COX	Adelaide Airport Limited (AAL)
Michael LOWE	West Beach Neighbourhood Watch
Dean WETHERILL	West Beach Parks
Tom GANLEY	Parafield Airport Limited (PAL)
Bob OWEN	Netley Residents Association
Ilia HOURIDIS	City of Adelaide
Edgar AGIUS	City of Charles Sturt
Steve BUTLER	Airservices Australia (ASA)
Helen BRAITHWAITE	Green Adelaide - Dept for Environment and Water
Adam REED	Adelaide Airport Limited (AAL)
Megan THOMAS	Office of Steve Georganas MP
Sandra STANGHERLIN	Adelaide Airport Limited (AAL)
Alicia BICKMORE	Adelaide Airport Limited (AAL)
James SANGSTER	Adelaide Airport Limited (AAL)
Eleanor FREEMAN	City of Adelaide
Kym MEYS	Adelaide Airport Limited (AAL)
Jonathan WILSON	South Australian Freight Council (SAFC)
Michael COXON	City of West Torrens (CWT)
Aria BOLKUS	Member for Colton
Nathan BLOOMFIELD	Emirates
Stefan SMERDON	Aircraft Noise Ombudsman (ANO)
Apologies	Company/Organisation
Kate ANDERSON	West Beach Parks
Brett EATON	Adelaide Airport Limited (AAL)
Adam GLADMAN	Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts
Robert SNEWIN	City of Holdfast Bay
Carmel NOON	City of Adelaide
Angelo CATINARI	City of West Torrens (CWT)

2. Confirmation of Minutes

The minutes were sent to members and approved on 16 March 2026.



3. Summary of Action items

3.1 Department attendance at meeting – Chair to write a letter of request

A copy of the letter was sent to members, and no response has been received to date. It was noted that the Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts (Department) will no longer be providing a Committee Update or the Movement Report which includes dispensations managed by the Department which relate to Adelaide Airport. It was noted that the data available online is outdated and inconsistent. Adelaide Airport has also drafted a letter for the Minister for Infrastructure Catherine King, which has been sent to the Department for comment. The Chair will write to the Federal Minister requesting the reports be reinstated. The Member for Colton and the Office of Steve Georganas will also contact the Minister.

Netley Residents Association representative moved a motion asking Adelaide Airport to write to the Minister asking her to reconsider the decision requiring the Department to be present at AACC meetings and provide a written report. The Motion was carried. The West Beach Resident Representative also suggested local political contacts Mark Butler and Aria Bolkus may also be able to advocate on behalf of the committee.

3.2 Terms of Reference

The Terms of Reference were approved and adopted on 16 March 2026 and provided to members and placed on the Adelaide Airport's website.

4. Correspondence

4.1 In

- Reports

4.2 Out

- Previous Minutes, Agenda and Reports
- Final Terms of Reference
- Letter to residents – Accord West Beach
- Letter to the Department regarding involvement with the Adelaide Airport Consultative Committee
- Welcome letter to new member for Colton
- Welcome letter to new member for Morphett

5. Adelaide Airport Limited Reports

5.1 Adelaide Airport Limited (AAL) Report

The Report was tabled, and the following was noted:

Fuel Security

It was noted that AAL continues to monitor fuel security issues arising from the conflict in the Middle East. Short term fuel supply remains stable, but pricing remains high. In the recent Federal budget, the government announced a \$14.8 billion fuel security and price relief package, part of which will help expand jet fuel stocks. AAL is exploring access to this funding to improve open access fuel storage at Port Adelaide. Consultation on a Federal Sustainable Aviation Fuel (SAF) mandate is also envisaged within the fuel security package.

AAL is providing data to both State and Commonwealth Governments, including fuel storage capacity on airport and usage across both aviation fuel and diesel and working with the Australian Airports Association to position airports as critical infrastructure should the Government move to level three or four under the fuel security plan.

Passengers and Aviation Network

Despite the conflict in the Middle East, flow on to high fuel prices and Emirates and Qatar suspending their services during the quarter, Adelaide Airport has seen sustained international growth. For the quarter international was up 26.5%, domestic and regional 1.7% against the same quarter last year, with total passengers up 4.7% compared to the same time last year.



Most airlines with diverse passenger bases are reporting resilient, albeit softer forward bookings as airline ticket pricing responds to the higher cost of aviation fuel. Some of the demand for Europe has shifted to transiting through Asian and other hubs. Some airlines have trimmed capacity in response, Jetstar and Qantas reduced some capacity for May and June mainly on trunk routes and Qantas Link suspended the regional Mount Gambier service from mid-May and reduced the Whyalla service by two weekly flights. Airlines with larger leisure basis or with greater unhedged exposure to aviation fuel prices are reporting more challenging conditions, with Indonesia Air Asia suspending services to Bali from 18 June. Their Melbourne to Bali services has also been suspended, with the sustained increase in global jet fuel prices creating unique issues for the low-cost carrier model. They were flying daily which was noted as positive for competition on the route and Jetstar continues to fly direct between Adelaide and Bali up to 10 times a week, utilising their new, state-of-the-art A320neo aircraft. Emirates resumed flights between Adelaide and Dubai on 2 May with a reduced schedule of three flights per week and Qatar is planned to resume to Doha from 16 June. China Eastern commences flying from 21 June.

At this point the impacts of higher inflation and higher interest rates on customers' disposable incomes are not yet impacting passenger performance – but these negative impacts are likely to drag on demand in the second half of the 2026 calendar year.

The Airport was acknowledged by a committee member for converting China Southern from a seasonal service to a year-round service. It was noted that United Airlines tickets are on sale from Adelaide to San Francisco, and discussions were continuing with United to confirm timing of their second season. It was queried whether Cathay Pacific would convert their services to year-round and it was noted that whilst they had a strong season, they don't currently have aircraft available to convert this to a year-round service.

AAL now releases a monthly Passenger Statistics Report (previously quarterly). The report is available on the Adelaide Airport website, and the report can be emailed to members monthly upon request.

Disability Passenger Pick up

During the quarter a complaint was received from a passenger around Adelaide Airport's management of the disability passenger pick up area. AAL has spoken directly with the customer involved to apologise for their experience and have also issued a written apology.

Adelaide Airport aims to create a positive, inclusive environment where every customer feels respected and supported, the online video circulating is not a typical reflection of the individuals or teams involved.

The pickup/ drop off area on Atura Circuit is considered a secure area due to its proximity to the terminal. The accessible pick-up and drop-off zone is intended primarily for Disability Parking Permit holders. At the same time, to ensure the area remains secure and available for those who need it most, Adelaide Airport's Customer Service Officers may check permit status where required, this is also to ensure that this area is used for genuine need. The team receives training to empower them to give effect to the intent, not just the strict legal requirements, of the accessible pick and drop off area. Given the incident, the effectiveness and nature of this training have been reviewed again internally by our team with lived experience, and we are receiving independent external advice as well.

Our team have been devastated by what has been circulating on social media, the generalisation of a single experience under duress is not representative of how we work. It was noted that the Wheelchair Rugby Event was recently held in Adelaide and the team and airlines put a lot of work into ensuring seamless passenger facilitation and this was acknowledged by the event organisers and attendees.

A presentation around some of Adelaide Airport's disability access initiatives will be provided later in the meeting, which was already on the agenda, but a timely update and will provide some further information on the work being undertaken in this area.



Parafield Airport Incident

The very tragic aircraft accident at Parafield Airport at the end of April was noted that resulted in the deaths of a Flight Training Adelaide trainee pilot and instructor as well as a number of injuries and our deepest condolences go out to their family and friends and the Flight Training Adelaide team who we work closely with.

5.2 Property Development Report

The Report was tabled, and the following was noted: UGG Australia commenced trading in the Terminal in May 2026. Considerable activity is occurring at Catalyst Park. A site was handed over on West Beach Road to the developer Accord who commenced work. Local residents were notified via a letterbox drop. Several other projects in and around the airport are underway, particularly the Airport Junction subdivision works, the airport has been working with the contractor to finalise the subdivision design which is near practical completion and aiming for contractors to start work on site next month.

It was noted that a committee member had observed mud and debris being dragged out onto West Beach Road from the Accord site works. AAL was aware of this and following this up with site contractors.

It was noted also that the site behind the West Beach Playing Fields on Burbridge Road was also nearing Development Approval, and that plans for this development would be discussed with the West Beach Residents Representative.

5.3 Environment Report

The Report was tabled, and the following was noted: The Commonwealth has largely finished its investigation at Adelaide Airport regarding PFAS and the airport are waiting for the report and are having ongoing discussions with EPA and the City of West Torrens regarding offsite impacts.

Continuing soil and groundwater assessments were undertaken throughout the quarter including installation of additional groundwater wells along the southern boundary to assess PFAS in groundwater. Several soil assessments were also undertaken during the quarter for environmental planning of capital works including Airport Junction drainage. An air quality emissions study draft report for the northern apron and Comley St link road upgrades was received in April, with further modelling undertaken in May. This assessment included baseline condition monitoring of air emissions and modelling based on the proposed apron design.

Three ground-based complaints were received during the quarter, relating to air quality in Brooklyn Park and one in relation to the Vickers Vimy. Responses were provided to these, and further monitoring will be undertaken along the northern apron to assess any trends.

Several minor fuel and oil spills/leaks and one moderate >100L spill in February from Virgin. Tenant audits were undertaken for several sites during the quarter including Airservices lease areas, Qantas GSE and Fedex with some minor actions for follow up.

Airport Environment Protection Regulations 2026 were also finalised and released during the quarter, with some updates still to be made to support schedules.

A small letter-box drop was undertaken to advise of commencement of building works for the new development adjacent Jayco on West Beach, this was sent to around 30 houses and to the Adelaide Consultative Committee.

Drain clearing conducted in Keswick Creek by SA Water and Cleanup Australia Day events conducted in Adelaide.

5.4 Adelaide Airport Technical Working Group (verbal update)

The Group discussed several items including runway maintenance, the lack of reports from the Department and ASA provided an update.



6. Airport Agency Update Reports

6.1 Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts
No Report was received.

6.2 State Department of Infrastructure and Transport

The Report was tabled, and the following was noted: Live project updates are available here [River Torrens to Darlington Construction Portal | Torrens to Darlington | Department for Infrastructure and Transport](#). The minor works on the corner of Marion Road and Sir Donald Bradman Drive are near complete.

6.3 Airservices Update

The following was noted: 13 individual complainants were received and 12 suburbs recorded a complainant. These numbers are well below the 3-year average. The main issues related to standard flight path movements, helicopters, curfew movements and general aviation traffic. It was noted these numbers are low for a capital city Airport and Airservices acknowledged AAL for continuing to be proactive with sharing information with the community. A question was asked about flight path changes and whether any had recently occurred. It was noted that no changes have been made to flight paths, but aircraft can change path due to runway use, weather conditions or 'go arounds' which can put aircraft in different paths. A complaint was received from a resident who lived in North Adelaide and had moved to St Peters.

More information can be found here [Airports - Airservices](#).

6.4 Aircraft Noise Ombudsman

Following the recommendations of the [Aviation White Paper](#), the *Aviation Consumer Protection Bill* Package was introduced to Parliament on 1 April 2026. The bill includes the establishment of the Aircraft Noise Ombudsperson within the Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts (the Department).

Under the new function, the responsibilities of the current Aircraft Noise Ombudsman's (ANO) office to independently review the handling of aircraft noise complaints by Airservices Australia and the Department of Defence will remain unchanged. The ANO welcomes the increased independence of the role, under the new legislation, along with the power to make recommendations to the government for policy or regulatory change.

Further information is available from the Department website [here](#).

7. Planning and Local Government Reports

7.1 Planning Coordination Forum (PCF) Report (verbal update)

The following was noted: The forum focused on two items, the first being the aviation support facilities which are proposed to be in the Tapley's Precinct, with a Major Development Plan due to be released in June or July. The Committee will be notified when this is released. The development is proposed to be two separate hangar and office facilities for storage of helicopter and fixed wing aircraft storage which will sit near the MedStar facility and the Bureau of Meteorology site. The second issue discussed, is a change to the Airspace Protection Regulations (building heights around airports), the change includes some of the terminology and the process that occurs when a development is infringing the airspace.

7.2 City of West Torrens Report

The following was noted: The flooding on the weekend was a 1 in 20-year flooding event and had affected several council assets including the West Adelaide Football Club causing significant damage. The Adelaide Football Club (AFC) works are well progressed at Thebarton Oval with new turf to be laid in July and the official opening on track to be held early next year. The speed limit change on Tapley's Hill Road was noted from reducing from 80km down to 60km with very few complaints received. The Council acknowledged the impending departure of West Beach CEO Kate Anderson and wished her all the best for her new role. The South Australian Planning Minister approved a rezoning amendment that allows apartment heights at the former West End Brewery site (now called Southwark Grounds) to increase from 8 to 14 storeys on the eastern section of the site. The Brownhill Keswick Creek works are still underway.



7.3 City of Holdfast Bay Report Nothing to report.

7.4 City of Adelaide Report
The report was tabled and the following was noted: The City of Adelaide will commence construction works on a new bicycle-pedestrian crossing on Sir Donald Bradman Drive (Park Lands Trail crossing) at the end of June 2026 and will take three to four months. During this time, there will be some traffic disruptions due to the construction, with reduced lanes in operation. Construction, including pavement works and the platform crossing, will impact traffic flow. During this time, traffic will be maintained in both directions but will often need to be down to a single lane in each direction around the crossing (where the Park Lands Trail crosses).

7.5 City of Charles Sturt Report No report provided.

7.6 West Beach Parks Report
The Report was tabled, and the following was noted: Trading performance from February 2026 to April 2026 remained strong, with a slight year-on-year dip in April. With impacts on discretionary spends and interest rates, forward bookings in the outer months have started to slow. Safety netting has been installed along the 14th hole on the Patawalonga course. Kate Anderson has resigned as CEO after 16 years, Kate will continue as CEO until a replacement has been appointed.

8. Other/ New Business

8.1 Updates from Community Representatives:

8.1.1 Confidentiality of Committee Reports

A query was raised from a committee member around removing the confidentiality on Committee reports so they could be shared with the community. It was noted that the agenda and reports are marked as confidential to enable greater transparency in reports and they were not intended to be shared more broadly. It was noted that the minutes from the Committee meetings were available publicly, but that a separate discussion would be held with the Committee member to work through what information they were seeking to provide to the community and any possible solutions to enable this.

8.1.2 Watson Avenue Basin

It was noted that after the significant rain event on the weekend, the boom was locked up at Watson Avenue, and that Green Adelaide will inspect this. It was noted that the contractors who completed the clean-up did a great job, however some delays had occurred as unexplained water was discovered which caused the project to be extended.

8.1.3 Fuel

The South Australian Freight Council noted the impact the fuel situation in the Middle East has had on freight and shipping and noted the suspension of Emirates and Qatar flights had a large impact for exporters.

8.1.4 Emirates

Emirates will operate 5 times a week from 1 June 2026 and will go daily from 19 June 2026.

8.1.5 Member for Colton

The Member for Colton was welcomed to the Committee and is happy to advocate and be a resource for the Committee as required.

8.1.6 CEO West Beach Parks

The Chair thanked Kate Anderson for her 16 years of service on the Committee and will send Kate a thank you letter acknowledging her contributions to the Committee.



8.2 Project Flight

A presentation was provided to members providing an update on the program of works. The presentation included the below:

- Remote Apron Expansion - completed
- Vimy Landscaping - completed
- Baggage Carousel Refurbishment
- Check-In Hall Expansion
- Swing Gate Conversion: Gate 14
- North Terminal Expansion
- Richmond Road Bridge Replacement – on hold pending re-design
- Apron Projects – Southern and Northern Apron
- Carpark Projects:
 - National Drive Carpark
 - Comley Street link road
 - Northeast Carpark

9. Formal Presentations

9.1 Accessibility support and services at Adelaide Airport

A presentation was provided to members on accessibility support and services at Adelaide Airport. It was noted that this work follows our vision of being Seamless, Connected and Easy and is a space we are continuing to improve. The presentation covered the below:

- Kelly Vincent is the Access and Inclusion Specialist at Adelaide Airport and brings lived experience to the role
- Adelaide Airport's website has undergone an upgrade to make it consistent and clear with a Accessibility tab on the front page and has an Accessibility support button and users 'Recite Me'. The website includes sensory maps and guides and an easy English guide.
- The Airport offers a meet and assist program which the team does approx. 180 assists per month.
- Adelaide Airport proudly supports the Hidden Disabilities Sunflower program, helping our team recognise when you might need extra understanding or assistance. The lanyard is a discreet, visible sign that you may benefit from more time, flexibility, or clear communication. Year To Date over 600 lanyards have been provided.
- The Airport is the only Airport in Australia to have a facility dog. The Airport offers a free 45-minute assistance dog service to help travellers feel calm and comfortable before their flight. Our trained facility dog, Elmo, provides gentle emotional support for travellers who may be feeling anxious, overwhelmed, or unfamiliar with the airport environment. This service is available to anyone, including first-time flyers and travellers with hidden disabilities.
- The Sensory Room at Adelaide Airport is the first sensory room in a domestic Australian terminal. It is a dedicated quiet space designed for passengers who may need a break from the busy terminal environment. It provides a calming, low-sensory retreat for travellers who experience stress, sensory overwhelm, or who simply need time away from crowds and noise. Family members, friends, carers and support workers are welcome to enter the room with the passenger.
- Try Before You Fly is a free, hands-on practice experience designed to help people feel more confident and prepared for air travel. As an Australian first, this unique program has already supported over 150 participants since launching. It is proudly co-funded and delivered by Adelaide Airport and Virgin Australia, demonstrating our shared commitment to inclusive, people-first travel. Together, we're creating a more accessible airport experience for everyone. The next Try Before You Fly will take place on 1 August 2026 and we have a waitlist of 200 guests.
- The Airport have created an Access and Inclusion Reference Group which has 10 participants with lived experience.
- Customer training has been rolled out with stakeholders and partners focusing on customer engagement and access and inclusion training.

10. Summary of Action items

- 10.1 Chair to write a letter of request – Department to provide Committee Update and Movement Report including dispensations



10.2 Adelaide Airport to write a thank you letter to Kate Anderson for her Committee contribution.

11. Date of Next Meeting

11.1 9am Thursday 20 August 2026

12. Meeting close – 10:26am