

Check-in Hall Expansion

Overview

We're expanding the check-in area at the southern end of the terminal by approximately 1,500 square metres, about the size of five tennis courts, increasing check-in capacity by 25 per cent. We are also replacing our existing check-in equipment with the latest technology.

This upgrade includes:

- More self-service check-in kiosks and bag drop stations to reduce wait times.
- New equipment using the latest technology for smoother service.
- New signs and digital displays to help passengers find where they need to be.

To make space for this expansion, the southern ramp to Level 2 of the terminal is being removed. Demolition is already underway and the building works will start once this is completed.

What will it deliver?

- A larger check-in area with more space for customers.
- More self-service kiosks and bag drop stations to reduce wait times.
- Upgraded technology for faster, more reliable service.
- Improved signage and digital displays to guide you through the terminal.

What will happen during construction?

We anticipate that construction works on the check-in expansion will begin later this year, and demolition works are already underway to make space for the expansion.

During this time, you might notice some construction activities such as scaffolding, hoarding or equipment, and there may be temporary changes to how you move through the terminal.

During construction, the way customers check in for flights may temporarily change, with adjustments to check-in counters and self-service facilities to support terminal works.



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What will happen during construction (cont'd)

Any major changes to the process will be communicated through your airlines and we will have staff on the ground to help with any questions. If you are checking in for a flight during this time you should arrive as usual and proceed to the check-in hall at Level 2, subject to any updates from your airline.

Changes include:

- The southernmost terminal door (near the commercial vehicles pick-up zone) will close during the works. The closest entrance will be the sliding doors on the front of the terminal facing the plaza.
- Check in for Alliance and National Jet Express passengers will move up to the main check-in area on Level 2 as the current location will be closed during the works.
- If you're walking from the long-term car park, your usual route to the terminal will be slightly adjusted to take you around the construction area. We will have signs to show the new path.
- There will be changes to how ground crews guide regional passengers between their plane, the terminal, and baggage reclaim. This change will be in place for about 18 months or until the project is completed, and is designed to be accessible and efficient as possible while taking passengers safely around the boundary of the construction site.
- You may notice both internal and external construction activity around the Qantas Lounge area.

Where can I find out more information?

Should you have any concerns or would like to know more about this project, you can reach the project team on ADLProjects@aal.com.au

We appreciate your understanding as we undertake these important works to make Adelaide Airport more seamless, connected, and easy.

Project Start Date

October 2025

Anticipated Project Completion

Mid 2028

Project Delivery Partners:

Managing Contractor: BESIX Watpac

Design works: Baukultur | Populous

